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GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES

(CC DOCKET 92-256)

January, February, March 2003

ALL OTHER CUSTOMERS

SERVICE CATEGORIES	TOTAL REPORTS	APPOINTMENTS MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
BUSINESS LINE	50541	4697	9.29	9.01
PBX	39147	4054	10.36	9.26
CENTREX	0	0	0.00	0.00
WATS	46	8	17.39	9.73
MOBILE	109	44	40.37	9.97
FEATURE GROUP A	-	-	-	-
FOREIGN EXCHANGE	1022	255	24.95	12.28
FEATURE GROUP B	0	0	0.00	0.00
FEATURE GROUP D	1122	333	29.68	12.21
DID (LINE AND TRUNK)	388	145	37.37	11.07
PACKET DDD ACCESS LINE	0	0	0.00	0.00
PACKET SYNCHRONOUS ACCESS LINE	1	1	100.00	55.32
PACKET ASYNCHRONOUS ACCESS LINE	13871	2006	14.46	36.23
PROTECTION ALARM	143	57	39.86	11.22
PROTECTION RELAYING	-	-	-	-
CONTROL CIRCUIT	194	91	46.91	11.96
TELEGRAPH GRADE 75 BAUD	1	0	0.00	0
TELEGRAPH GRADE 150 BAUD	0	0	0	0
VOICE - NON-SWITCHED LINE	122	30	24.59	7.61
VOICE-SWITCHED LINE	29	10	34.48	6.44
VOICE-SWITCHED TRUNK	42	12	28.57	6.02
VOICE AND TONE - RADIO LAND LINE	-	-	-	-
DATA LOW SPEED	19	7	36.84	7.88
BASIC DATA AND VOICE	2075	775	37.35	7.61
VOICE AND DATA- PSN ACCESS TIE TRUNK	0	0	0.00	0.00
VOICE AND DATA- SSN ACCESS	28	15	53.57	20.22
VOICE AND DATA- SSN INTERMACHINE TRUNK	10	4	40.00	3.94
DATA EXTENSION - VOICE GRADE DATA	0	0	0.00	0.00
PROTECTION RELAY VOICE GRADE	5	2	40.00	2.78
TELEPHOTO AND FACIMILE	0	0	0	0
PROGRAM AUDIO 200-3500 HZ	4	0	0.00	2.50

PROGRAM AUDIO 100-5000 HZ	3	3	100.00	16.71
PROGRAM AUDIO 50-8000 HZ	9	3	33.33	13.19
PROGRAM AUDIO 50-15000 HZ	15	8	53.33	15.42
TV CHANNEL, ONEWAY 15kHz AUDIO	-	-	-	-
TV CHANNEL, ONEWAY 5kHz AUDIO	-	-	-	-
DIGITAL VOICE CIRCUIT	0	0	0.00	0.00
DIGITAL DATA -2.4kbps	0	0	0.00	0.00
DIGITAL DATA -4.8kbps	21	5	23.81	2.95
DIGITAL DATA -9.6kbps	175	60	34.29	8.04
DIGITAL DATA -56kbps	2837	956	33.71	3.72
DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	12393	5865	47.33	6.17
DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
DEDICATED DIGITAL 6.312 MBPS	0	0	0.00	0.00
DEDICATED DIGITAL 44.736 MBPS	176	74	42.05	8.10
DEDICATED DIGITAL 45 MBPS or higher	10	3	30.00	4.05
DEDICATED ALERT TRANSPORT	-	-	-	-
DEDICATED DERIVED CHANNEL	6	3	50.00	4.46
DEDICATED NETWORK ACCESS LINK (DNAL)	20	9	45.00	3.99

GTE INSTALLATION PARITY REPORT FOR ENHANCED SERVICES
(CC DOCKET 92-256)
January, February, March 2003

ALL OTHER CUSTOMERS

SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	% DUE DATES MISSED	AVG INTERVAL (DAYS)
BUSINESS LINE	4506	242	5.37	30.61
PBX	12748	682	5.35	3.06
CENTREX	146	64	43.84	37.81
WATS	11	2	18.18	4.40
MOBILE	132	7	5.30	11.60
FEATURE GROUP A	-	-	-	-
FOREIGN EXCHANGE	976	101	10.35	8.39
FEATURE GROUP B	0	0	0.00	0.00
FEATURE GROUP D	12120	183	1.51	18.31
DID (LINE AND TRUNK)	2445	155	6.34	18.75
PACKET DDD ACCESS LINE	0	0	0	0.00
PACKET SYNCHRONOUS ACCESS LINE	0	0	0	0.00
PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
PROTECTION ALARM	152	0	0.00	6.92
PROTECTION RELAYING	1	0	0.00	0.00
CONTROL CIRCUIT	53	4	7.55	7.30
TELEGRAPH GRADE 75 BAUD	0	0	0	0
TELEGRAPH GRADE 150 BAUD	-	-	-	-
VOICE- NON-SWITCHED LINE	36	0	0.00	31.45
VOICE-SWITCHED LINE	26	0	0.00	9.31
VOICE-SWITCHED TRUNK	146	1	0.68	9.72
VOICE AND TONE - RADIO LAND LINE	-	-	-	-
DATA LOW SPEED	0	0	0.00	0.00
BASIC DATA AND VOICE	954	75	7.86	11.89
VOICE AND DATA- PSN ACCESS TIE TRUNK	0	0	0.00	0.00
VOICE AND DATA- SSN ACCESS	5	3	0.00	0.00
VOICE AND DATA- SSN INTERMACHINE TRUNK	0	0	0.00	19.00
DATA EXTENSION - VOICE GRADE DATA	2	0	0.00	5.50
PROTECTION RELAY VOICE GRADE	0	0	0	0.00
TELEPHOTO AND FACSIMILE	-	-	-	-
PROGRAM AUDIO 200-3500 HZ	0	0	0.00	0.00

PROGRAM AUDIO 100-5000 HZ	0	0	0.00	0.00
PROGRAM AUDIO 50-8000 HZ	1	0	0.00	0.00
PROGRAM AUDIO 50-15000 HZ	4	2	50.00	15.33
TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
DIGITAL VOICE CIRCUIT	0	0	0.00	0.00
DIGITAL DATA -2.4kbps	3	0	0.00	7.00
DIGITAL DATA -4.8kbps	3	0	0.00	13.67
DIGITAL DATA -9.6kbps	83	2	2.41	9.97
DIGITAL DATA -56kbps	1715	66	3.85	11.84
DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	16508	478	2.90	5.88
DEDICATED DIGITAL 3.152 MBPS	0	0	0	0.00
DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
DEDICATED DIGITAL 44.736 MBPS	556	29	5.22	21.74
DEDICATED DIGITAL 45 MBPS or higher	16	0	0.00	28.55
DEDICATED ALERT TRANSPORT	-	-	-	-
DEDICATED DERIVED CHANNEL	-	-	-	-
DEDICATED NETWORK ACCESS LINK (DNAL)	102	101	99.02	64.49

GTE MAINTENANCE PARITY REPORT FOR ENHANCED SERVICES
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January, February, March 2003

GTE ESP

SERVICE CATEGORIES	TOTAL REPORTS	MISSED	PERCENT MISSED	AVG INTERVAL (HOURS)
BUSINESS LINE	0	0	0.00	0.00
PBX	0	0	0.00	0.00
CENTREX	-	-	-	-
WATS	-	-	-	-
MOBILE	-	-	-	-
FEATURE GROUP A	-	-	-	-
FOREIGN EXCHANGE	-	-	-	-
FEATURE GROUP B	-	-	-	-
FEATURE GROUP D	-	-	-	-
DID (LINE AND TRUNK)	-	-	-	-
PACKET DDD ACCESS LINE	-	-	-	-
PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
PROTECTION ALARM	-	-	-	-
PROTECTION RELAYING	-	-	-	-
CONTROL CIRCUIT	-	-	-	-
TELEGRAPH GRADE 75 BAUD	-	-	-	-
TELEGRAPH GRADE 150 BAUD	-	-	-	-
VOICE- NON-SWITCHED LINE	-	-	-	-
VOICE-SWITCHED LINE	-	-	-	-
VOICE-SWITCHED TRUNK	-	-	-	-
VOICE AND TONE - RADIO LAND LINE	-	-	-	-
DATA LOW SPEED	-	-	-	-
BASIC DATA AND VOICE	-	-	-	-
VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	-	-
VOICE AND DATA- SSN ACCESS	-	-	-	-
VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
DATA EXTENSION - VOICE GRADE DATA	-	-	-	-
PROTECTION RELAY VOICE GRADE	-	-	-	-
TELEPHOTO AND FACSIMILE	-	-	-	-
PROGRAM AUDIO 200-3500 HZ	-	-	-	-
PROGRAM AUDIO 100-5000 HZ	-	-	-	-
PROGRAM AUDIO 50-8000 HZ	-	-	-	-

PROGRAM AUDIO 50-15000 HZ	-	-	-	-
TV CHANNEL, ONEWAY 15KHZ AUDIO	-	-	-	-
TV CHANNEL, ONEWAY 5KHZ AUDIO	-	-	-	-
DIGITAL VOICE CIRCUIT	-	-	-	-
DIGITAL DATA -2.4kbps	-	-	-	-
DIGITAL DATA -4.8kbps	-	-	-	-
DIGITAL DATA -9.6kbps	-	-	-	-
DIGITAL DATA -56kbps	-	-	-	-
DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-	-	-
DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
DEDICATED ALERT TRANSPORT	-	-	-	-
DEDICATED DERIVED CHANNEL	-	-	-	-
DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-

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January, February, March 2003

GTE ESP

SERVICE CATEGORIES	TOTAL ORDERS	DUE DATES MISSED	% DUE DATES MISSED	AVG INTERVAL (DAYS)
BUSINESS LINE	-	-	-	-
PBX	-	-	-	-
CENTREX	-	-	-	-
WATS	-	-	-	-
MOBILE	-	-	-	-
FEATURE GROUP A	-	-	-	-
FOREIGN EXCHANGE	-	-	-	-
FEATURE GROUP B	-	-	-	-
FEATURE GROUP D	-	-	-	-
DID (LINE AND TRUNK)	-	-	-	-
PACKET DDD ACCESS LINE	-	-	-	-
PACKET SYNCHRONOUS ACCESS LINE	-	-	-	-
PACKET ASYNCHRONOUS ACCESS LINE	-	-	-	-
PROTECTION ALARM	-	-	-	-
PROTECTION RELAYING	-	-	-	-
CONTROL CIRCUIT	-	-	-	-
TELEGRAPH GRADE 75 BAUD	-	-	-	-
TELEGRAPH GRADE 150 BAUD	-	-	-	-
VOICE- NON-SWITCHED LINE	-	-	-	-
VOICE-SWITCHED LINE	-	-	-	-
VOICE-SWITCHED TRUNK	-	-	-	-
VOICE AND TONE - RADIO LAND LINE	-	-	-	-
DATA LOW SPEED	-	-	-	-
BASIC DATA AND VOICE	-	-	-	-
VOICE AND DATA- PSN ACCESS TIE TRUNK	-	-	-	-
VOICE AND DATA- SSN ACCESS	-	-	-	-
VOICE AND DATA- SSN INTERMACHINE TRUNK	-	-	-	-
DATA EXTENSION - VOICE GRADE DATA	-	-	-	-
PROTECTION RELAY VOICE GRADE	-	-	-	-
TELEPHOTO AND FACIMILE	-	-	-	-
PROGRAM AUDIO 200-3500 HZ	-	-	-	-
PROGRAM AUDIO 100-5000 HZ	-	-	-	-
PROGRAM AUDIO 50-8000 HZ	-	-	-	-

PROGRAM AUDIO 50-15000 HZ	-	-	-	-
TV CHANNEL, ONEWAY 15kHz AUDIO	-	-	-	-
TV CHANNEL, ONEWAY 5kHz AUDIO	-	-	-	-
DIGITAL VOICE CIRCUIT	-	-	-	-
DIGITAL DATA -2.4kbps	-	-	-	-
DIGITAL DATA -4.8kbps	-	-	-	-
DIGITAL DATA -9.6kbps	-	-	-	-
DIGITAL DATA -56kbps	-	-	-	-
DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS	-	-	-	-
DEDICATED DIGITAL 3.152 MBPS	-	-	-	-
DEDICATED DIGITAL 6.312 MBPS	-	-	-	-
DEDICATED DIGITAL 44.736 MBPS	-	-	-	-
DEDICATED DIGITAL 45 MBPS or higher	-	-	-	-
DEDICATED ALERT TRANSPORT	-	-	-	-
DEDICATED DERIVED CHANNEL	-	-	-	-
DEDICATED NETWORK ACCESS LINK (DNAL)	-	-	-	-